
	NAV-TEMP-COM02 Complaint	Data: <b>09-03-2020</b>
		Nr aktualizacji: 5

<b>Complaint no.</b>	<i>(to be filled out by Navigo)</i>	<b>Date:</b>
<b>Title:</b>		
<p><i>Note:</i> This document, after filling out by Seafarer becomes <b><u>CONFIDENTIAL.</u></b></p> <p><b>1. Complain with regard to the Owner of the vessel</b></p> <p>Seafarer should send filled out first page of this document to:</p> <ul style="list-style-type: none"> <li>• <b>Navigo Crewing Agency:</b> <ul style="list-style-type: none"> <li>○ phone: +48 512 64 25 60</li> <li>○ e-mail: <a href="mailto:office@navigo-crewing.pl">office@navigo-crewing.pl</a></li> <li>○ postal address: Navigo Crewing Agency, ul. Żabi Kruk 16, lok. 1/5, Pomerania Office Park, Budynek „Zefir”, 80-822 Gdańsk, Polska</li> </ul> </li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>• <b>Maritime Office in Gdynia:</b> <ul style="list-style-type: none"> <li>○ phone: +48 (58) 355 32 20; fax: +48 (58) 620 30 39</li> <li>○ e-mail: <a href="mailto:dumsekr@umgdy.gov.pl">dumsekr@umgdy.gov.pl</a>;</li> <li>○ postal address: ul. Chrzanowskiego 10, 81-338 Gdynia, Polska</li> </ul> </li> </ul> <p><i>After receiving the complaint by phone, e-mail or post - Navigo will immediately do its utmost to resolve the case. Within 24 hours Navigo will contact the Seafarer in order to obtain detail information about the complaint. Navigo will guarantee absolute anonymity for the seafarer when contacting other entities regarding the case, including captain of the ship and/or Owner and/or Flag State of the ship.</i></p> <p><b>2. Complain with regard to the Agency</b></p> <ul style="list-style-type: none"> <li>• <b>Maritime Office in Gdynia:</b> <ul style="list-style-type: none"> <li>○ phone: +48 (58) 355 31 01; +48 (58) 355 32 20</li> <li>○ e-mail: <a href="mailto:dumsekr@umgdy.gov.pl">dumsekr@umgdy.gov.pl</a>; <a href="mailto:wm@umgdy.gov.pl">wm@umgdy.gov.pl</a></li> <li>○ postal address: ul. Chrzanowskiego 10, 81-338 Gdynia, Polska</li> </ul> </li> </ul>		
<b>Details of the complaint:</b>		
Name, position on board:		Ship:

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Flag of the ship:	Signature and date:
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**Proceedings of Navigo to resolve the case, including persons and entites contacted with dates of contact:**

Name, position:	Signature and date:
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**Result of proceeding:**

Name, position:	Signature and date:
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